



O Rewards App Launch Triple Points Promotion – Terms & Conditions

1. Promotion

The O Rewards App Launch Triple Points Promotion is a loyalty points multiplier promotion conducted by **Oscars Group Pty Ltd ABN 33 656 040 363**.

By participating in the Promotion, participants agree to these Terms & Conditions and the standard O Rewards Membership Terms & Conditions, as amended from time to time.

This Promotion is not a game of chance, lottery, raffle or prize draw. No winner will be selected. Eligible participants will receive promotional O Rewards points in accordance with these Terms & Conditions.

2. Promoter

The promoter is Oscars Group Pty Ltd ABN 33 656 040 363.

3. Participating Venues and Promotional Period

The Promotion will run at each participating venue during the dates and times listed below.

For the purpose of this Promotion, a promotional day runs from 10:00am to 4:00am the following day, unless otherwise stated.

Venue	Promotion Start	Promotion End
Como Hotel	10:00am Wednesday 1 July 2026	4:00am Tuesday 1 September 2026
Southern Cross Hotel	10:00am Wednesday 1 July 2026	4:00am Tuesday 1 September 2026
The Campbell	9:00am Tuesday 7 July 2026	4:00am Tuesday 1 September 2026
Bankstown Hotel	10:00am Tuesday 7 July 2026	4:00am Tuesday 1 September 2026
Unanderra Hotel	10:00am Tuesday 7 July 2026	4:00am Tuesday 1 September 2026
Towradgi Beach Hotel	10:00am Tuesday 14 July 2026	4:00am Tuesday 1 September 2026
Livingstone Hotel	10:00am Tuesday 21 July 2026	4:00am Tuesday 1 September 2026
Sports Hotel	10:00am Tuesday 21 July 2026	4:00am Tuesday 1 September 2026
Dixon Hotel	10:00am Tuesday 21 July 2026	4:00am Tuesday 1 September 2026
The Beachie	10:00am Tuesday 28 July 2026	4:00am Tuesday 1 September 2026

4. Eligibility

The Promotion is open to individuals who:

- a) are aged 18 years or over;
- b) are current O Rewards members;
- c) are physically present at a participating venue during the applicable Promotional Period;
- d) are not excluded, self-excluded, barred or otherwise prohibited from entering or participating at the relevant venue or any Oscars Group venue; and
- e) comply with these Terms & Conditions and the standard O Rewards Membership Terms & Conditions.

The Promoter reserves the right to verify a participant's identity, age, O Rewards membership status and eligibility at any time.

Employees of the Promoter may only participate where permitted under the standard O Rewards Membership Terms & Conditions and applicable internal policies.

5. How to Participate

During the applicable Promotional Period, eligible O Rewards members will receive three times the base number of O Rewards points when they complete an eligible transaction at a participating venue and use their valid O Rewards membership card or app.

To receive promotional points, members must:

- a) scan or swipe their valid O Rewards card or app at the point of sale when completing an eligible food, beverage or bottle shop transaction; or
- b) insert their valid O Rewards card into an approved electronic gaming machine during eligible rated play.

Points will only accrue where the member's O Rewards account is active and correctly identified at the time of the eligible transaction or eligible rated play.

Members are responsible for ensuring their valid O Rewards card or app is scanned, swiped or inserted at the time of the eligible transaction or eligible rated play. Points, including promotional bonus points, may not be awarded retrospectively where a member fails to scan, swipe or insert their card or app correctly at the relevant time.

6. Food, Beverage and Bottle Shop Earn Rates

During the Promotional Period, eligible food, beverage and bottle shop transactions will earn points at the following promotional rates:

Tier	Regular Earn Rate	Promotional Earn Rate
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<u>Bronze</u>	1 point for every \$1 food and beverage spend	3 points for every \$1 food and beverage spend
<u>Silver</u>	1 point for every \$1 food and beverage spend	3 points for every \$1 food and beverage spend
<u>Gold</u>	1.5 points for every \$1 food and beverage spend	4.5 points for every \$1 food and beverage spend
<u>Platinum</u>	2 points for every \$1 food and beverage spend	6 points for every \$1 food and beverage spend
<u>Diamond</u>	3 points for every \$1 food and beverage spend	9 points for every \$1 food and beverage spend

Points may be rounded in accordance with the O Rewards Membership Terms & Conditions and the Promoter's system settings.

7. Gaming Machine Earn Rates

During the Promotional Period, eligible rated gaming machine activity will earn points at the following promotional rates:

Tier	Regular Earn Rate	Promotional Earn Rate
<u>Bronze</u>	1 point for every \$10 gaming turnover	3 points for every \$10 gaming turnover
<u>Silver</u>	1 point for every \$10 gaming turnover	3 points for every \$10 gaming turnover
<u>Gold</u>	1.5 points for every \$10 gaming turnover	4.5 points for every \$10 gaming turnover
<u>Platinum</u>	2 points for every \$10 gaming turnover	6 points for every \$10 gaming turnover
<u>Diamond</u>	3 points for every \$10 gaming turnover	9 points for every \$10 gaming turnover

Gaming machine points will only accrue while a valid O Rewards card is inserted, and the relevant activity is recorded by the O Rewards system.

8. Gaming Machine Reward Conditions

Promotional points earned in connection with gaming machine activity are subject to all applicable laws, regulations and responsible gambling requirements.

The maximum value of promotional bonus points that may be earned by a participant in connection with gaming machine activity under this Promotion is \$1,000. The Promoter may cap, adjust, withhold or reverse points to ensure compliance with this limit.

O Rewards points, including promotional bonus points, are not cash and are not redeemable, exchangeable or transferable for cash.

Player Activity Statements are available on request. Participants can request a monthly Player Activity Statement from the relevant venue free of charge.

9. Exclusions

Unless otherwise stated by the Promoter, points will not be awarded on:

- a) accommodation charges, room rates, accommodation deposits, room service charged to a room, minibar charges, incidentals, third-party accommodation bookings and any related accommodation payments.
- b) refunded, cancelled, reversed, voided or fraudulent transactions;
- c) cash withdrawals, ATM transactions or EFTPOS cash-out transactions;
- d) TAB, Keno or wagering transactions;
- e) gift cards, vouchers or stored-value products;
- f) tobacco or tobacco-related products;
- g) surcharges, fees, delivery charges or booking fees;
- h) function deposits or external booking payments;
- i) transactions where a valid O Rewards card or app is not scanned, swiped or inserted at the time required; or
- j) any other excluded items under the O Rewards Membership Terms & Conditions.

The Promoter may reverse or adjust points where a transaction is refunded, cancelled, reversed, voided, duplicated or incorrectly recorded.

10. Points Value and Redemption

O Rewards points have the value and redemption options set out in the standard O Rewards Membership Terms & Conditions.

Points are not legal tender, are not cash, and cannot be redeemed, exchanged or transferred for cash.

The Promoter may delay, adjust or withhold points where required for operational, technical, compliance or responsible gambling reasons.

11. Responsible Gambling

This Promotion is subject to the Promoter's responsible gambling obligations.

Participation in O Rewards and this Promotion is not intended to encourage excessive or irresponsible gambling.

Think! About your choices. Call Gambling Help 1800 858 858 or visit gambleaware.nsw.gov.au.

Player Activity Statements are available on request.

12. Responsible Service of Alcohol

Nothing in this Promotion limits the venue's obligations under responsible service of alcohol laws.

The Promoter and participating venues reserve the right to refuse service, refuse the supply of alcohol, remove a person from a venue, or withhold points where required by law, venue policy, responsible service of alcohol obligations or responsible gambling obligations.

13. Verification and Disqualification

The Promoter may verify a participant's identity, age, membership status and eligibility at any time.

The Promoter may disqualify a participant, withhold points, reverse points or suspend participation in the Promotion if the Promoter reasonably believes that the participant has:

- a) breached these Terms & Conditions;
- b) breached the O Rewards Membership Terms & Conditions;
- c) engaged in fraud, misuse, manipulation or improper conduct;
- d) attempted to obtain points through ineligible or non-genuine transactions; or
- e) become excluded, self-excluded, barred or otherwise ineligible to participate.

The Promoter's decision is final, subject to applicable law.

14. Technical Issues

The Promoter will take reasonable steps to ensure eligible points are correctly recorded.

However, the Promoter is not responsible for any delay, failure, error or interruption caused by technical issues, system outages, card reader errors, point-of-sale errors, network issues or other matters outside the Promoter's reasonable control.

Where a technical or administrative error occurs, the Promoter may correct, adjust or reverse points.

15. Changes to the Promotion

Subject to applicable law, the Promoter may vary, suspend, cancel or amend the Promotion or these Terms & Conditions where reasonably necessary, including due to operational requirements, technical issues, venue requirements, regulatory requirements or circumstances outside the Promoter's control.

Any changes will be communicated in a manner determined by the Promoter.

16. Privacy

Personal information collected in connection with the Promotion will be handled in accordance with the O Rewards Membership Terms & Conditions and the Promoter's privacy policy.

The Promoter may use participant information to administer the Promotion, verify eligibility, allocate points, operate the O Rewards program and comply with legal and regulatory obligations.

17. General

These Terms & Conditions are governed by the laws of New South Wales.

To the extent of any inconsistency between these Terms & Conditions and the O Rewards Membership Terms & Conditions, these Terms & Conditions apply only to the extent of the inconsistency and only for the purpose of this Promotion.

All other standard O Rewards Membership Terms & Conditions continue to apply.